

GLOBAL REPORTING AND EPRA INDICATOR TABLE

This is our second year of reporting against the Global Reporting Initiative's G3.1 Sustainability Reporting Guidelines and EPRA Sustainability Best Practice Recommendations. Our report has been checked by the GRI to be at the B+ application level.

In our comments we refer to the following sources of materials for information on sustainability:

Sustainability Report 2013, available at: <http://www.canarywharf.com/aboutus/Corporate-Social-Responsibility/>

Report and Financial Statements 2013, available at: <http://www.canarywharf.com/Documents/2014/Canary-Wharf-Group-plc-Report-and-Financial-Statements-2013.pdf>

Sustainability section on corporate website, available at: <http://www.canarywharf.com/aboutus/Corporate-Social-Responsibility/>



PLEASE NOTE: All page number references refer to printed page numbers (on document pages themselves) not PDF page numbers

GRI Indicator	Description	Full/Partial Disclosure	Reference and page numbers
Profile Disclosures			
STRATEGY AND ANALYSIS			
1.1	Statement from the most senior decision-maker of the organisation	Full	Sustainability Report 2013: Chairman and Chief Executive Officer's statement, p2-3
1.2	Description of key impacts, risks and opportunities	Full	Sustainability Report 2013: Chairman and Chief Executive Officer's statement, p2-3; Our stakeholders and key issues p8-9; and Vision and strategy p6-7
ORGANISATIONAL PROFILE			
2.1	Name of the organisation	Full	Report and Financial Statements 2013: Front Cover. Sustainability Report 2013: Front Cover
2.2	Primary brands, products, and/or services	Full	Report and Financial Statements 2013: Chairman and Chief Executive Officer's statement, p6-8 and Strategic Report, p11-17 Sustainability Report 2013: About Canary Wharf Group Plc, p4-5
2.3	Operational structure of the organisation, including main divisions, operating companies, subsidiaries, and joint ventures	Full	Report and Financial Statements 2013: Chairman and Chief Executive Officer's statement, p4-8 and Notes to the financial statements, p53 Sustainability Report 2013: About Canary Wharf Group Plc, p4-5
2.4	Location of organisation's headquarters	Full	Report and Financial Statements 2013: Shareholders' information, p67 and Inside Back Cover
2.5	Number of countries where the organisation operates, and names of countries with either major operations or that are specifically relevant to the sustainability issues covered in the report	Full	Report and Financial Statements 2013: Inside back cover
2.6	Nature of ownership and legal form	Full	Report and Financial Statements 2013: Directors' Report, p34 and Notes on financial statements, p43-65
2.7	Markets served (including geographic breakdown, sectors served, and types of customers/beneficiaries)	Full	Report and Financial Statements 2013: Chairman and Chief Executive Officer's statement, p4-8 Sustainability Report 2013: About Canary Wharf Group Plc, p4-5.

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Profile Disclosures			
Organisational Profile continued			
2.8	Scale of the reporting organisation	Full	Sustainability Report 2013: About Canary Wharf Group Plc, p4-5 and Our people, p26-28 Report and Financial Statements 2013: Results in brief, p3; Chairman and Chief Executive Officer's statement, p7; and Strategic report, p11, p16 and p21
2.9	Significant changes during the reporting period regarding size, structure, or ownership	Full	No significant changes in 2014.
2.10	Awards received during the reporting period	Full	Sustainability Report 2013: Chairman and Chief Executive Officer's statement, p2-3
REPORT PARAMETERS			
3.1	Reporting period (e.g., fiscal/calendar year) for information provided	Full	Sustainability Report 2013: Managing sustainability, p38-39
3.2	Date of most recent previous report (if any)	Full	Sustainability Report 2013: Managing sustainability, p38-39
3.3	Reporting cycle (annual, biennial, etc)	Full	Sustainability Report 2013: Managing sustainability, p38-39
3.4	Contact point for questions regarding the report or its contents	Full	Sustainability Report 2013: Back cover
3.5	Process for defining report content	Full	Sustainability Report 2013: Managing sustainability, p38-39, Sustainability Report 2013: Our stakeholders and key issues, p8-9
3.6	Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers). See GRI Boundary Protocol for further guidance	Full	Sustainability Report 2013: Managing sustainability, p38-39
3.7	State any specific limitations on the scope or boundary of the report (see completeness principle for explanation of scope)	Full	Sustainability Report 2013: Managing sustainability, p38-39. Also covered within the Report and Financial Statements 2013 (See indicator 2.9)
3.8	Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organisations	Full	Sustainability Report 2013: Managing sustainability, p38-39
3.9	Data measurement techniques and the bases of calculations, including assumptions and techniques underlying estimations applied to the compilation of the Indicators and other information in the report. Explain any decisions not to apply, or to substantially diverge from, the GRI Indicator Protocols	Full	Sustainability Report 2013: Environment p22-23 and Managing sustainability, p38
3.10	Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement (e.g., mergers/acquisitions, change of base years/periods, nature of business, measurement methods)	Full	Sustainability Report 2013: Managing sustainability, p38-39 Report & financial statements 2013: Strategic Report, p10-24

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Profile Disclosures			
Report parameters continued			
3.11	Significant changes from previous reporting periods in the scope, boundary, or measurement methods applied in the report	Full	No significant changes in 2013
3.12	Table identifying the location of the Standard Disclosures in the report.	Full	Available online at: www.canarywharf.com/aboutus/Corporate--Social-Responsibility
3.13	Policy and current practice with regard to seeking external assurance for the report	Full	External assurance provided by Bureau Veritas. Sustainability Report 2013: Short Form Assurance Statement, p41. Full statement available online at: www.canarywharf.com/aboutus/Corporate--Social-Responsibility
GOVERNANCE, COMMITMENTS AND ENGAGEMENT			
4.1	Governance structure of the organisation, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organisational oversight	Full	Report and Financial Statements 2013: Shareholder's Information, p66; Strategic report, p29-31; Directors' Report, p34-35 and Independent Auditor's Report, p36. Sustainability Report 2013: Managing sustainability, p38-39.
4.2	Indicate whether the Chair of the highest governance body is also an executive officer	Full	Report and Financial Statements 2013: Strategic Report, p29-31; Directors' Report, p34-35; and Shareholder's Information, p66. The chair of the Governance Body is also our Chairman and CEO
4.3	For organisations that have a unitary board structure, state the number and gender of members of the highest governance body that are independent and/or non-executive members	Full	Report and Financial Statements 2013: Strategic Report, p29-31 and Shareholder's Information, p66. The CWG Board has 2 executive directors and 5 non-executive directors, although these each non-executives represent a significant Songbird Shareholder
4.4	Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body	Full	Report and Financial Statements 2013: Strategic Report, p29 and p32
4.5	Linkage between compensation for members of the highest governance body, senior managers, and executives (including departure arrangements), and the organisation's performance (including social and environmental performance)	Full	Report and Financial Statements 2013: Notes to financial statements, p48-49
4.6	Processes in place for the highest governance body to ensure conflicts of interest are avoided	Full	Report and Financial Statements 2013: Strategic Report, p30 More information available online at: Songbird – http://www.songbirdstates.com/company_overview/corporate_governance/ More information available online at: Canary Wharf Group – http://www.canarywharf.com/aboutus/Who-We-Are/Fact--File/Conflict-of-Interest/
4.7	Process for determining the composition, qualifications, and expertise of the members of the highest governance body and its committees, including any consideration of gender and other indicators of diversity	Full	Report and Financial Statements 2013: Shareholders' Information, p66. Details of these powers are available online at: http://www.canarywharf.com/aboutus/Who-We-Are/Fact--File/

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Governance, commitments and engagement continued			
4.8	Internally developed statements of mission or values, codes of conduct, and principles relevant to economic, environmental, and social performance and the status of their implementation	Full	Sustainability Report 2013: Vision and strategy, p6-7; About Canary Wharf Group Plc, p4-5 ('How we do it'); and Our people, p26-29. More information available online at: http://www.canarywharf.com/aboutus/Who-We-Are/Employment-Policies/
4.9	Procedures of the highest governance body for overseeing the organisation's identification and management of economic, environmental, and social performance, including relevant risks and opportunities, and adherence or compliance with internationally agreed standards, codes of conduct, and principles	Full	Report and Financial Statements 2013: Strategic Report, p30-31 Sustainability Report 2013: Managing sustainability, p38-39
4.10	Processes for evaluating the highest governance body's own performance, particularly with respect to economic, environmental, and social performance	Full	Report and Financial Statements 2013: Strategic Report, p25-26 and p30-31 Sustainability Report 2013: About Canary Wharf Group Plc, p4-5; Community development and the community, p12-13; Environment, p18-19; Our people, p26-27; Working collaboratively, p32-33; and Managing sustainability, p38-39
4.11	Explanation of whether and how the precautionary approach or principle is addressed by the organisation	Full	Report and Financial Statements 2013: Strategic Report, p30 Sustainability Report 2013: Environment, p18-19 ('Our approach') and Chairman and Chief Executive Officer's statement, p2-3
4.12	Externally developed economic, environmental, and social charters, principles, or other initiatives to which the organisation subscribes or endorses	Full	Sustainability Report 2013: Vision and strategy p6-7; Our stakeholders and key issues, p8-9; and Performance summary, p34-37 Available online at: www.canarywharf.com/aboutus/Corporate-Social-Responsibility
4.13	Memberships in associations (such as industry associations) and/or national/international advocacy organisations in which the organisation: * Has positions in governance bodies; * Participates in projects or committees; * Provides substantive funding beyond routine membership dues; or * Views membership as strategic.	Full	Sustainability Report 2013: Managing sustainability, p38-39
4.14	List of stakeholder groups engaged by the organisation	Full	Sustainability Report 2013: Our stakeholders and key issues, p8-9
4.15	Basis for identification and selection of stakeholders with whom to engage	Full	We identify our stakeholders through analysing our business operations, relations, and locations.
4.16	Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group	Full	Sustainability Report 2013: Our stakeholders and key issues, p8-9
4.17	Key topics and concerns that have been raised through stakeholder engagement, and how the organisation has responded to those key topics and concerns, including through its reporting	Full	Sustainability Report 2013: Our stakeholders and key issues, 8-9

GRI Indicator	Description	Full/Partial Disclosure	Reference and page numbers
Profile Disclosures			
ECONOMIC			
DMA (EC)	Economic Performance	Full	Report and Financial Statements 2013 p4-8
DMA (EC)	Market presence	Full	Report and Financial Statements 2013 p4-8
DMA (EC)	Indirect Economic Impacts	Full	Report and Financial Statements 2013 p4-8 Sustainability Report 2013: p12
EC1	Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments	Full	Report and Financial Statements 2013: p38-42, p46-49 Sustainability Report 2013: Economic development and the community, p12-15 ('Working together for a better community')
EC2	Financial implications and other risks and opportunities for the organisation's activities due to climate change and other sustainability issues	Partial	Sustainability Report 2013: Environment, p18-19 Climate Change Risks and Opportunities are discussed and identified within the company and some are included on our internal risk register. However climate change is not one of the principal risks to our business as identified in our Annual Financial Report.
EC3	Coverage of the organisation's defined benefit plan obligations	Full	Report and Financial Statements 2013: Notes to the financial statements, p45-49 and p62
EC6	Policy, practices, and proportion of spending on locally-based suppliers at significant locations of operation	Full	Sustainability Report 2013: Economic development and the community, p11-15. 'Locally Based suppliers are those situated adjacent and near to the Canary Wharf Estate and other areas of our operations in London including Tower Hamlets, Newham, Barking and Dagenham, Havering, Hackney, Redbridge, Waltham Forest, The City of London, Lambeth, Southwark, Bexley, Wandsworth, Lewisham and Greenwich
ENVIRONMENTAL			
DMA (EN)	Materials	Partial	Sustainability Report 2013: Environment, p22-23
DMA (EN)	Energy	Full	Sustainability Report 2013: Environment, p22-23
DMA (EN)	Water	Full	Sustainability Report 2013: Environment, p22-23
DMA (EN)	Biodiversity	Full	Sustainability Report 2013: Environment, p20-21
DMA (EN)	Emissions, effluents and waste	Full	Sustainability Report 2013: Environment, p22-23
DMA (EN)	Land Degradation, Contamination and Remediation	Not	
DMA (EN)	Products and Services	Full	Sustainability Report 2013: Environment P16-23
DMA (EN)	Compliance	Full	Sustainability Report 2013: p7
DMA (EN)	Transport	Full	Sustainability Report 2013: Environment P16-23 and Performance Table Page 34-37
DMA (EN)	Overall	Full	Report and Financial Statements 2013 p30 -32. Sustainability Report 2013: Environment P16-23.
EN3	Direct energy consumption by primary energy source	Full	Sustainability Report 2013: Environment, p22-23
EN4	Indirect energy consumption by primary source	Full	Sustainability Report 2013: Environment, p22-23
CRE1	Building energy intensity	Full	Sustainability Report 2013: Environment, p22-23

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Profile Disclosures			
Environmental continued			
EN5	Energy saved due to conservation and efficiency improvements	Partial	Energy conservation efficiency details are covered in the report, but no total savings are reported."
EN7	Initiatives to reduce indirect energy consumption and reductions achieved	Partial	Energy conservation efficiency details are covered in the report, but no total savings are reported."
EN8	Total water withdrawal by source	Full	Sustainability Report 2013: Environment, p22-23
EN9	Water sources significantly affected by withdrawal of water	Full	There are no water sources significantly affected by withdrawal
CRE2	Building water intensity	Full	Sustainability Report 2013: Environment, p22-23
EN11	Location and size of land owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	Full	The Canary Wharf Group developments were built on land already in use for industrial operations and as docking areas. CWG owns no protected land or land of high biodiversity value.
EN14	Strategies, current actions, and future plans for managing impacts on biodiversity	Full	Sustainability Report 2013: Environment, p20-21
EN15	Number of IUCN Red List species and national conservation list species with habitats in areas affected by operations, by level of extinction risk.	Full	There are no IUCN Red List species or national conservation species with habitats in areas affected by our operations.
EN16	Total direct and indirect greenhouse gas emissions by weight	Full	Sustainability Report 2013: Environment, p22-23
EN17	Other relevant indirect greenhouse gas emissions by weight	Full	There are no other relevant indirect greenhouse gases.
CRE3	Greenhouse gas emissions intensity from buildings	Full	Sustainability Report 2013: Environment, p22-23
CRE4	Greenhouse gas emissions intensity from new construction and redevelopment activity	Full	Sustainability Report 2013: Environment, p22-23
EN18	Initiatives to reduce greenhouse gas emissions and reductions achieved	Full	Sustainability Report 2013: Environment, p16-23 and Performance Table, p34-37
EN19	Emissions of ozone-depleting substances by weight	Full	Sustainability Report 2013: Environment, p16-23 and Performance Table, p34-37
EN22	Total weight of waste by type and disposal method	Full	Sustainability Report 2013: Environment, p16-23 and Performance Table, p34-37
EN23	Total number and volume of significant spills	Full	There were no significant spills in 2013
EN26	Initiatives to enhance efficiency and mitigate environmental impacts of products and services, and extent of impact mitigation	Partial	Sustainability Report 2013: Environment, p16-21 and Performance Table, p34-37. Energy conservation efficiency details are covered in the report, but no total savings are reported
EN28	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations	Full	The Group have had no monetary fines or sanctions for non-compliance with environmental laws and regulations in 2013

GRI Indicator	Description	Full/Partial Disclosure	Reference and page numbers
Profile Disclosures			
SOCIAL: LABOUR PRACTICES AND DECENT WORK			
DMA (LA)	Employment	Full	Sustainability Report 2013: Our People P26-29. Report and Financial Statements 2013,p32 Also at www.canarywharf.com/aboutus/Who-We-Are/Employment-Policies/
DMA (LA)	Labour/management relations	Full	Sustainability Report 2013: Our People P26-29. Report and Financial Statements 2013,p32 Also at www.canarywharf.com/aboutus/Who-We-Are/Employment-Policies/
DMA (LA)	Occupational Health and Safety	Full	Report and Financial Statements 2013,p32 Sustainability Report 2013: Our People P24-27 and at www.canarywharf.com/aboutus/Who-We-Are/Employment-Policies/
DMA (LA)	Training and Education	Full	Sustainability Report 2013: Our People P28
DMA (LA)	Diversity and equal opportunity	Full	Report and Financial Statements 2013,p32. Sustainability Report 2013: Our People P28 and at www.canarywharf.com/aboutus/Who-We-Are/Employment-Policies/
DMA (LA)	Equal remuneration for women and men	Full	Report and Financial Statements 2013,p32.
LA1	Total workforce by employment type, employment contract, and region, broken down by gender	Partial	Sustainability Report 2013: Our people, p28-29 Our data does not include employment type or contract type.
LA2	Total number and rate of new employee hires and employee turnover by age group, gender, and region	Partial	Sustainability Report 2013: Our people, p26-27 Our data does not include gender.
LA15	Return to work and retention rates after parental leave, by gender	Partial	Sustainability Report 2013: Our people, p28-29
LA6	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs	Full	100% of workforce are represented via various Employee and Health and Safety forums
LA7	Rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities by region and by gender	Full	Sustainability Report 2013: Our people, p26-29
CRE6	Percentage of the organisation operating in verified compliance with an internationally recognised health and safety management system	Full	100% of employees covered by OHSAS18001
LA8	Education, training, counselling, prevention, and risk-control programs in place to assist workforce members, their families, or community members regarding serious diseases.	Full	Sustainability Report 2013: Our people, p24-29
LA10	Average hours of training per year per employee by gender, and by employee category.	Full	Sustainability Report 2013: Our people, p24-29
LA12	Percentage of employees receiving regular performance and career development reviews, by gender.	Full	Sustainability Report 2013: Our people, p24-29

GRI Indicator	Description	Full/Partial Disclosure	Reference and page numbers
Profile Disclosures			
SOCIAL: HUMAN RIGHTS			
DMA (HR)	Investment and procurement practices	Full	Human right issues are included in Our people, p. 18-21 Economic development and the community, p. 12-15
DMA (HR)	Non-discrimination	Full	Human right issues are included in Our people, p. 18-21 Economic development and the community, p. 12-15
DMA (HR)	Freedom of association and collective bargaining	Full	Human right issues are included in Our people, p. 18-21 Economic development and the community, p. 12-15
DMA (HR)	Child labour	Not	CWG does not use Child Labor in its operations and does not procure in countries where these practices occur.
DMA (HR)	Prevention of forced and compulsory labour	Not	CWG does not use forced and compulsory labour in its operations and does not procure in countries where these practices occur.
DMA (HR)	Security Practices	Full	Human right issues are included in Our people, p. 18-21 Economic development and the community, p. 12-15
DMA (HR)	Indigenous rights	Not	CWG develop and construct solely in the London area of the UK and on vacant land already owned by the company or on current commercial land.
DMA (HR)	Assessment	Full	Human right issues are included in Our people, p. 18-21 Economic development and the community, p. 12-15
DMA (HR)	Remediation	Full	Human right issues are included in Our people, p. 18-21 Economic development and the community, p. 12-15
HR3	Total hours of employee training on policies and procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained.	Full	Sustainability Report 2013: Our people, p26-29
HR4	Total number of incidents of discrimination and actions taken	Full	There were no incidents of discrimination reported in 2013
HR11	Number of grievances related to human rights filed, addressed and resolved through formal grievance mechanisms	Full	There were no incidents of human rights related grievances identified in 2013
SOCIAL: SOCIETY			
DMA (SO)	Local communities	Full	Sustainability Report 2013: Economic development and the community, p12-15 ('Working together for a better community'). Report and Financial Statements 2013 p33
DMA (SO)	Corruption	Full	Report and Financial Statements 2013 p32
DMA (SO)	Public policy	Full	Sustainability Report 2013: Chairman and CEO's Statement p3. Report and Financial Statements 2013 p30
DMA (SO)	Anti-competitive behaviour	Full	Sustainability Report 2013: Chairman and CEO's Statement p3. Report and Financial Statements 2013 p29
DMA (SO)	Compliance	Full	Sustainability Report 2013: Chairman and CEO's Statement p3. Report and Financial Statements 2013 p29-31
SO1	Percentage of operations with implemented local community engagement, impact assessments, and development programs	Full	100% of operations have community engagement, impact assessments and development programmes
SO3	Percentage of employees trained in organisation's anti-corruption policies and procedures	Full	Sustainability Report 2013: Our people, p26-29

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Profile Disclosures			
Society continued			
SO4	Actions taken in response to incidents of corruption	Full	There were no incidents of corruption identified in 2013
SO6	Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country	Full	Report and Financial Statements: Political Donations p35
SO7	Total number of legal actions for anti-competitive behaviour, anti-trust, and monopoly practices and their outcomes	Full	None
SO8	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations	Full	There were no monetary fines or non-monetary sanctions for non-compliance with laws and regulations in 2013.
SOCIAL: PRODUCT RESPONSIBILITY			
DMA (PR)	Customer health and safety	Full	Report and Financial Statements 2013: Health and Safety p32. Sustainability Report p24-27, p32
DMA (PR)	Product and service labelling	Full	Sustainability Report 2013: Environment Page 18-19, Performance Summary P36-37; Chairman and CEO's Statement P2 -3
DMA (PR)	Marketing communications	Not	
DMA (PR)	Customer privacy	Not	
DMA (PR)	Compliance	Not	Not a material aspect of CWG operations in the reporting period but will be in future due to changes in legislation.
PR1	Life cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures	Full	Health and Safety Policy available online at http://www.canarywharf.com/aboutus/Who-We-Are/Employment-Policies/ . More information available online at: http://www.canarywharf.com/workwithus/Construction/Health--safety/ Extensive Health Safety and Wellbeing aspects of BREEAM included in product designs and delivery
CRE8	Type and number of sustainability certification, rating and labelling schemes for new construction, management, occupation and redevelopment	Full	Sustainability Report 2013: Environment Page 18-19, Performance Summary P36-37; Chairman and CEO's Statement P2 -3
PR4	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labelling, by type of outcomes	Full	There were no incidents of non-compliance in 2013
PR7	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship by type of outcomes	Full	None
PR8	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data	Full	None
PR9	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services	Full	There were no fines nor non-compliance with laws and regulations.